Did you know?

- Find a bug? Need a new feature?
 - Send feedback
 - Nearly all applications have a "Send Feedback" form in the Help menu
 - Automatically creates an Action Please request
 - Best method for both long- and short-term requests for the Controls group
 - Send it while you're thinking about it!

Introduction to RHIC Operations

Part V: RHIC at Store

Objectives

- Following this presentation, operators should:
 - Have a basic understanding of the systems involved in establishing a RHIC store.
 - Be familiar with the managers and applications used at store.
 - Be able to recognize and troubleshoot some common problems at store.
 - Understand Operations' responsibilities with regards to the experimenters.
- This presentation does not cover store startup/setup, but should introduce the tools needed to follow other setup documents to that end.

Maximizing luminosity, revisited

- Goal: 60% calendar time at store.
 - "Time at store" means lumi-on to lumi-off.
 - ~ 100 hours/week or ~ 14.5 hours/day.
 - Breakdown of the 9.5 hours downtime:
 - -1.7 hrs from weekly APEx
 - -0.9 hrs from biweekly maintenance
 - -1.5 hrs ramp time from 3 ramps (a bit pessimistic)
 - -2.4 hrs fill time from 3 ramps (a bit optimistic)
 - 3 hours/day remain for failure, setup, development...

The MCR-Experimenter dynamic

Experimenters:

 The accelerator complex is a black box that occasionally spits out collision data that we can record.

• MCR:

 The experiments are black boxes that occasionally claim to make use of some part of the stores we provide them.

Timely, proper communication is paramount

- No information is bad.
- Wrong information is worse.
- "I don't know" is an acceptable response, as long as information is made available when the situation is understood.

Communication tools

BERT

- CATV (and Web) messages
 - Overall status, brief situational details.
- Ring states from ringSpec, other stats
 - Written by tape, RhicInjection, etc.
- Experiment/MCR feedback
 - Background severity, steering, collimation status, experimental magnet status
 - Scheduling end of store

Telephone calls

- Sometimes, person-to-person communication is a necessity.
- Should be minimized at critical times
- Phone calls exemplifying failed communications:
 - "When are you going to ramp?"
 - "How are your backgrounds?"
 - "Are you done steering?"
 - "Are you done collimating?"

Beginning of store

- End ramp
 - Tape tells you this
- Adjust orbit (and cool?)
 - Automatic scheme under development
- Collide
 - Tape sequence
- Rebucket
 - Tape sequence
- Optimize steering
 - Only if necessary; can also be automatic
 - Doesn't depend on rebucketing
- Collimate (and cool?).

Application Demo

- Tools to use (in addition to communications)
 - tape
 - RhicOrbitDisplay
 - lisa
 - RhicLumi
 - Collimator
 - Gpm
 - RHIC/BeamDecay
 - RHIC/Experiments/* (various rate, background information)

End of store

- Schedule dump time
 - Fixed store length determined by MCR, curtailed or extended by experimenter consensus.
- Prepare to dump
 - Don't end the store unless you can refill...
- End of store activities
 - Measurements, Machine Development, etc.
 - Setup for next ramp as much as possible during down ramp

For more information...

- RMS web page
 - See RHIC Setup documents for collimation, etc.
- OpsWiki
 - RHIC cycle checklist